



JOB VACANCY CUSTOMER SERVICE MANAGER

A photograph of a modern resort building with multiple stories and balconies, situated behind a large, clear blue swimming pool. The pool area is surrounded by lounge chairs and umbrellas. The sky is overcast.

**We're looking for a passionate
hospitality professional to enhance guest
experiences and support staff training.**

Requirements

- Oversee guest services, ensuring exceptional customer satisfaction
- Handle guest inquiries, feedback, and issue resolution
- Assist in training and mentoring front-facing staff
- Maintain high hospitality standards in line with our values
- Experience in hotel guest relations or customer service

Send your CV & Cover Letter: hr@znz.hotelverde.com